ZUNE Packaging Instructions

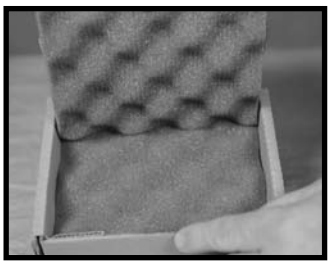
Please follow the packaging instructions and the additional instructions below:

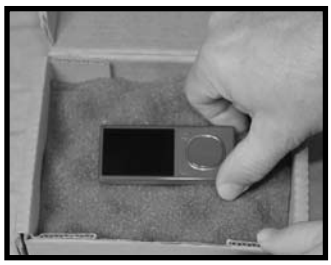
INCLUDE ONLY THE ZUNE DEVICE AND ZUNE ACCESSORIES REQUESTED BY ZUNE CUSTOMER SUPPORT. ANY ADDITIONAL ITEMS INCLUDED IN THIS RETURN BOX WILL NOT BE RETURNED TO YOU.

YOU SHOULD RECORD YOUR RETURN TRACKING NUMBER AND OBTAIN A RECEIPT FROM YOUR CARRIER.

PLEASE FOLLOW ALL PACKAGING INSTRUCTIONS:

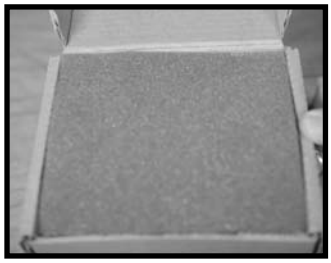
Select and open box (sturdy cardboard material preferred). **1**





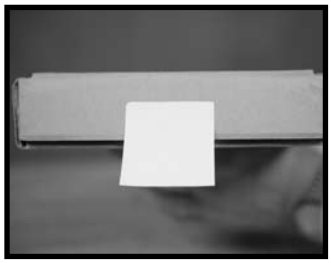
2 *Center unit top to bottom and left to right on top of packing material.*

Place additional packing material over unit. **3**



4 *NOTE: Make sure unit is secured inside the box.*

Close box. **5**



6 *Use packing tape to securely close box.*

Apply shipping label to box (cover/remove any old shipping labels). **7**

Ship by UPS. You may call UPS at 1-800-742-5877 or logon to www.ups.com to find drop off locations close to you. If you desire home pickup by UPS, YOU WILL BE RESPONSIBLE FOR ANY PICKUP CHARGES.

To check the status of your repair, go to www.zune.net/support.

Upon return of your ZUNE to you, a SIGNATURE IS REQUIRED. This is necessary to ensure safe delivery of your product to you. UPS will attempt delivery three (3) consecutive business days. After 3 days it will be returned to the service center.